

hotel clients are offered services of child care and game rooms. In the hotel for the newlyweds there is a special service for weddings. In the hotel for disabled persons there is medical support service.

Often the responsibilities of some hotel services are assigned to the other companies. In the United States and Western Europe the network of special hotel firms, which offer their services to the hotels, is widely developed. Typically, if the hotel uses the services of such companies, the price of the rooms will be slightly lower than in a hotel that provides a full range of hotel services on its own.

A few hotels, most of them in resort areas or large cities, include nightclubs as a part of their operation. Sometimes the nightclub is rented out to a concessionaire, but in other hotels it is the responsibility of the food and beverage department or of a special staff. A nightclub offers entertainment, such as dancing, a singer, a band, or a floor show, in addition to food and drink.

Large urban hotels also provide special services for businessmen. A commercial hotel, for example, can provide a stenographer to take dictation and do typing for the travelling businessman. Some luxury hotels also give the guests access to copying, internet, modem points, computers with printer, scanner, word processor and other machines. Many large hotels also have a notary public on the staff to verify the signatures on documents.

The list of special services offered by hotels is long. These services differ according to the location and the clientele of the hotel. Thus, you can choose a hotel depending on the location, the characteristics of the services or the people living in it.

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LAND RECLAMATION – A SCIENTIFIC OVERVIEW OF EXISTING TECHNIQUES

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During the extraction of minerals, the performance of geological prospecting, construction and other works, the soil cover, the hydrological regime of the area are disturbed, a technogenic relief and other changes in the state of lands are formed. During the extraction of minerals, the performance of geological prospecting, prospecting, construction and other works, the soil cover, the hydrological regime of the area are disturbed, a technogenic relief and other changes in the state of lands are formed.

Causes of disturbed lands and water bodies:

- economic activity
- mining, especially open-pit mining;
- deforestation;
- city building;
- creation of hydraulic structures and similar facilities;
- conducting military tests, including tests of nuclear weapons [1].

Nature analysis of the reclamation loads on the soil and their systematization allow in a generalized form to assess the role and prospects for further development of land reclamation, which can be formulated as follows:

- Land reclamation plays a leading role in stabilizing the resource and food security of our state, especially in years with extreme weather conditions;

- The system of modern ecological and reclamation monitoring requires organizational, methodological, regulatory and land assessment improvement taking into account the nature and modes of reclamation loads on soils;

- The development of land reclamation would be facilitated by the creation in different natural regions of stationary landfills with the necessary modern technical equipment for monitoring observations and conducting comprehensive research on reclaimed lands.

Reclamation works usually have two main stages - technical and biological. At the technical stage, the landscape is being corrected (backfilling of ditches, trenches, pits, depressions, sinkholes, leveling and terracing of industrial waste heaps), hydraulic engineering and reclamation structures are being created, toxic waste is buried, and a fertile soil layer is applied. As a result, the formation of the territory is carried out. At the biological stage, agrotechnical work is carried out, the purpose of which is to improve the properties of the soil. [2] The reclamation period can last 10 years or more.

These provisions speak of encouraging prospects for the restoration and innovative development of land reclamation in Ukraine. At the same time, without reforming the organizational and financial structure, the land reclamation industry is doomed to further stagnation and decline.

References

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WELCOMING GUESTS AS A CRUCIAL PART OF GOOD HOSPITALITY SERVICE

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The most important and necessary quality for a hotel employee is the ability to communicate with customers. The hotel employee must always be ready to provide the client with a service when the client needs this service, and when it is convenient for him.

The hotel staff must demonstrate a positive attitude towards the client: show respect, conduct a polite conversation, in a friendly tone, without raising his voice, not show his displeasure, maintain restraint with absurd or aggressive clients, and demonstrate that they are concerned about his problem.

A few tips for greeting guests properly are presented here:

- Smile and look interested and friendly
- Greet guests according to the time of day
- Give appropriate physical greeting
- Welcome guests to your establishment
- Wish guests a nice stay